

The Big Reset – What's working now

A summary of the 20 Key Priorities in the 2020 workplace identified by the Josh Bersin Academy



Culture & Wellbeing

- 1 Unity – coming together
- 2 Rise of trust
- 3 Purpose matters
- 4 Direct focus on family
- 5 Wellbeing in all forms



Leadership & Learning

- 1 Learning all the time
- 2 Continuous communication
- 3 Distributed authority & empowerment
- 4 Positive Psychology
- 5 Supporting & developing leaders



Return to Workplace

- 1 Remote & flexible work
- 2 New workplace protocols
- 3 Maintain productivity while adapting
- 4 Multi-function HR
- 5 Rules & policies with consequences



Workforce Transformation

- 1 Digital transformation
- 2 Agile problem solving
- 3 Operating under uncertainty
- 4 Improved pay & benefits
- 5 Adapted talent