

# 10

Components of

## QUALITY THINKING

The greatest gift and responsibility of a leader is giving others space and time to really think and contribute.

From Nancy Kline's  
*Time To Think*, (2011)

01

### ATTENTION

Listening with respect, interest & fascination.



02

### INCISIVE QUESTIONS

Removing assumptions that limit ideas.



03

### EQUALITY

Treating each other as thinking peers.



04

### APPRECIATION

Practising a 5:1 ratio of appreciation to criticism.



05

### EASE

Offering freedom from rush and urgency.



06

### ENCOURAGEMENT

Moving beyond competition.



07

### FEELINGS

Allowing sufficient emotional release to restore thinking.



08

### INFORMATION

Providing a full and accurate picture of reality.



09

### PLACE

Creating a physical environment that says, 'you matter'.



10

### DIVERSITY

Adding quality because of the differences between us.



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